

TOWER®

over 100 YEARS of quality

T115000

**XEC10 Corded
3-in-1 Vacuum Cleaner.**



3 | YEAR
GUARANTEE



GREAT BRITISH
DESIGN SINCE 1912

SAFETY AND INSTRUCTION MANUAL
PLEASE READ CAREFULLY

*Subject to registering your Extended Guarantee online at www.towerhousewares.co.uk.



Towerbrand

GREAT BRITISH DESIGN, INNOVATION
AND EXCELLENCE SINCE 1912

Since the turn of the 20th century, Tower has been designing, developing and manufacturing housewares and small appliances used by millions of households throughout the UK and beyond. During the 1960s, the rise in popularity of pressure cooking saw Tower become the UK's largest producer of pressure cookers, right through into the late 1980s. In recent years the Tower brand has been reborn with an exciting and varied range of housewares and electrical appliances that have quickly reinstated the brand's richly deserved status as a household name.

TOWER

Visit

www.towerhousewares.co.uk

for more fantastic products.

Thank you for purchasing this appliance from the Tower range.

Please read this manual carefully **BEFORE** using the appliance for your own safety.

It has been designed to provide many years of trouble-free use.

There are many benefits to using a Tower Pole Vacuum:

- 120W motor - ideal for everyday cleaning
- Floor brush
- 600ml dust tank capacity minimises the need for emptying
- Lightweight design for easy portability around your home

Contents:

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See back page for Customer Service Information.

Call us first, we can help.

With advice, spares and returns.

Visit our website: towerhousewares.co.uk Call: +44 (0)333 220 6066
(8.30am to 6.00pm Monday-Friday)

1 - Specifications:

This box contains:
Instruction Manual
Pole Vacuum Cleaner
Floor Head
Telescopic Tube
2-in-1 crevice tool and brush
accessory



Structure of your appliance:

1. Handle / Power On/Off
2. Dust tank release button
3. Dust tank
4. Extendable pole lock
5. Extendable pole
6. Floor head



2 - Technical Data:

Description:	XEC10 Corded 3-in-1 Vacuum Cleaner.
Model:	T115000
Input Voltage:	220-240V 50/60Hz
Product Power:	600W

Documentation

We declare that this product conforms to the following product legislation in accordance with the following directive(s):

2014/30/EU	Electromagnetic Compatibility Directive.
2014/35/EU	Low Voltage Directive.
2011/65/EU	Restriction of Hazardous Substances Directive.
2009/125/EC	Eco-Design of Energy Related Products.

RK Wholesale LTD Quality Assurance, United Kingdom.

Should you encounter problems or require a replacement part, contact the Tower Customer Support Team: **+44 (0) 333 220 6066**.

Some spare parts may be ordered from the Tower website.
Your warranty becomes void should you decide to use non Tower spare parts.
Spare parts can be purchased from **www.towerhousewares.co.uk**

Guarantee for spare parts:

The spares and accessories are guaranteed for 1 year from date of purchase.
The main body and housing are guaranteed for the extended free warranty subject to registration.

If any defect arises due to faulty materials or workmanship, the faulty products must be returned to the place of purchase within 12 months from the date of purchase. Refund or replacement is at the discretion of the retailer.

3 - Important Safety Information:

Please read these notes carefully BEFORE using your Tower appliance

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer, its service agent or a similarly qualified person.
- DO NOT let the cord hang over the edge of a table or counter or let it come into contact with any hot surfaces.
- DO NOT carry the appliance by the power cord.
- The use of accessory attachments is not recommended by the appliance manufacturer apart from those supplied with this product. DO NOT use extension cords with the appliance.
- DO NOT pull the plug out by the cord as this may damage the plug and/or the cable.
- Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- Switch off and unplug before fitting or removing tools/ attachments, after use and before cleaning.
- Close supervision is necessary when any appliance is used by or near children.
- Children should not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Cleaning and user maintenance should not be undertaken by children without supervision.

- Take care when any appliance is used near pets.
- Not suitable for carpets with long fibres as the bristles will damage the fibres.
- Keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibres.
- DO NOT use this product for anything other than its intended use.
- DO NOT immerse cords, plugs or any part of the appliance in water or any other liquid.
- This appliance is for household use only.
- DO NOT use the appliance outdoors.
- Keep hair, loose clothing, fingers and all body parts away from moving parts.
- DO NOT use to pick up flammable liquids such as gasoline or use in an area where they might be present.
- DO NOT use the appliance without the dust container filter in place.
- DO NOT pick up anything that is burning or smoking such as cigarettes, matches or hot ashes.
- Use extra care when cleaning on stairs.
- Use only manufacturer's recommended accessories.
- DO NOT pull cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- DO NOT run vacuum cleaner over the cord. Keep cord away from heated surfaces.
- This product is fitted with a thermal cut-out, which will activate if the motor overheats due to blocked air inlets. If the appliance cuts out, allow it to cool for 1 hour, then empty the dust container and clean all of the filters.
- In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team: **+44 (0) 333 220 6066**

4 - Before First Use

Read all instructions and safety information carefully before first use. Please retain this information for future reference.

1. Remove the product from the box.
2. Remove any packaging from the product.
3. Please retain all packaging until you have checked and counted all the parts and the contents against the parts list.
4. Dispose of the packaging in a responsible manner.

5 - Using Your Appliance

Assembly:

1. Carefully unpack the vacuum cleaner. Ensure that all parts are included before discarding the packaging.
2. Connect the floor head to the extendable tube, ensuring the two parts are firmly secured together.
3. Insert the vacuum cleaner pole into its corresponding slot on the vacuum handle and twist it slightly to secure it into place.
4. To detach the handle from the dust tank and pole, push the handle release button located above the dust tank and pull the upper part of the vacuum cleaner firmly away from the dust tank and pole.
5. To slot the handle back into place after it has been removed, align the two notches at the top and bottom of the handle with the corresponding brackets on the back of the dust tank. When the two parts are correctly aligned, slot the lower part of the handle into its corresponding bracket and push it slightly down to lock it into place. Once the lower half of the handle has slotted into place, push the upper half forward and into its corresponding bracket until it clicks into place. The unit is now ready for normal use.

Extending the Pole:

1. This unit comes complete with an extendable pole, for added reach when cleaning.
2. To extend the pole, start by pushing the extendable pole lock on the telescopic tube forward to release the pole latch.
3. Keeping the pole lock pushed forward, gently pull the extendable pole out from inside the telescopic tube and extend it to the desired length. When the pole has been extended to its desired length, release the pole lock; it will automatically click back into place and secure the pole in its current position.
4. To retract the extendable pole, push the pole lock forward once again, to release the latch. Once the latch is open, push the extendable pole back into the telescopic tube. When the pole has been retracted fully or to the desired length, release the pole lock; it will automatically click back into place and secure the pole in its current position.

Note: Keep the brushes free of fibres, hairs, and other objects that could impede proper functioning. Always remove these types of objects when the brush picks them up.

Accessories:

1. The vacuum cleaner comes complete with a bristle brush / crevice tool, ideal for vacuuming upholstery and delicate surfaces.
2. To attach this accessory to the vacuum cleaner, push it into the main body of the unit until it clicks into place.
3. To remove this accessory, pull the accessory firmly away from it until it detaches.

Note: Keep the brushes free of fibres, hairs, and other objects that could impede proper functioning. Always remove them when it occurs.

Note: This vacuum cleaner works best on smooth surfaces such as wood, ceramic, tiles and marble. It will also perform well on hard, short-haired carpet. It should NOT be used on long-haired carpets as the fibres will damage the system.

6 - Troubleshooting

Problem	Possible Solution
The vacuum will not work	The vacuum may have run out of charge. Charge fully. This vacuum cleaner is equipped with a motor protective thermostat. If for some reason your vacuum overheats, the thermostat will automatically turn the suction motor off. Should this occur, allow it to cool for 1 hour, then empty the dust container and clean all of the filters.
The vacuum will not pick-up or the suction power is weak	The dust container may be full, or the filters may require cleaning. Empty the dust container and clean the filters.
Dust is escaping from the vacuum	The filter may not be installed correctly, or the dust container may be full. Empty the dust container and refit the filter.

7 - Recycling

DISPOSAL OF THE UNIT

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit www.recycle-more.co.uk or www.recyclenow.co.uk for access to information about the recycling of electrical items.

Please visit www.weeireland.ie for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill.

Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.



8 - Cleaning & Care

Emptying the Dust Tank:

1. To empty the dust tank, begin by pulling the release button at the top of the tank housing to separate it from the main unit.
2. When the tank has been separated from the handheld, twist the tank lid clockwise to unlock it.
3. Open the tank and pull the inlet filter out. Shake the tank's contents into a dustbin and fit the filter back into place.
4. Once the dust tank has been emptied, replace the lid and twist it counter-clockwise to slot it into place and close the dust tank.
5. Affix the dust tank back onto the handheld portion of the unit, as described in the assembly section above. Use the brackets at the edge of the tank as a guide for how to position the tank when re-fitting it into place.

Cleaning the Unit Body:

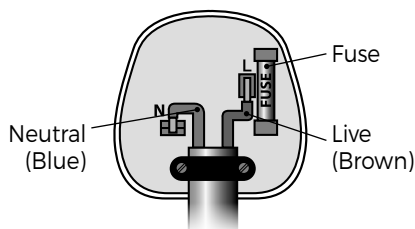
1. Before cleaning the unit body, ensure the unit is disconnected from the mains supply and not in operation.
2. Use a damp cloth to clean the unit body. Never use any abrasive cleaning materials or solvents, as these could cause damage to the surface of the unit.

WARNING! DO NOT allow any liquids into the unit, as this could cause damage to the electrical components and cause it to malfunction.

Storing the Appliance:

When not using the vacuum for extended periods of time, store the unit in a cool, dry place, preferably inside its original packaging.

9 - Wiring Safety for UK Use Only




IMPORTANT

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue neutral [N] Brown live [L]

Plug Fitting Details (Where Applicable).

The wire coloured blue is the neutral and must be connected to the terminal marked [N] or coloured black. The wire coloured brown is the live wire and must be connected to the terminal marked [L] or coloured red. On no account must either the brown or the blue wire be connected to the [EARTH] terminal .

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

Non-Rewireable Mains Plug.

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug – disconnect it from the mains – and then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

WARNING:

This appliance is double insulated.
Do not connect any wire to the earth terminal.

10 - Warranty

3* | YEAR
GUARANTEE



GREAT BRITISH
DESIGN SINCE 1912

As a thank you for purchasing one of our fantastic products, we are offering you an extra 2 years peace of mind in addition to your 1 year guarantee.

To receive your extra 2 year guarantee, register your appliance online within 28 days of purchase by visiting www.towerhousewares.co.uk



This product is guaranteed for 12 months from the date of original purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase. Refund or replacement is at the discretion of the retailer.

The Following Conditions Apply:

- The product must be returned to the retailer with proof of purchase or a receipt.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, damage, misuse or consumable parts.
- Tower has limited liability for incidental or consequential loss or damage.

This guarantee is valid in the UK and Eire only.

The standard one year guarantee is only extended to the maximum available for each particular product upon registration of the product within 28 days of purchase. If you do not register the product with us within the 28 day period, your product is guaranteed for 1 year only.

To validate your extended warranty, please visit www.towerhousewares.co.uk and register with us online.

Please note that length of extended warranty offered is dependent on product type and that each qualifying product needs to be registered individually in order to extend its warranty past the standard 1 year. Extended warranty is only valid with proof of purchase or receipt.

Notes:

Notes:

Notes:

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thank you!

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