

# TOWER®

*over 100 YEARS of quality*

T146000

TCW10

Carpet Washer



**3** | YEAR  
GUARANTEE



**GREAT BRITISH**  
DESIGN SINCE 1912

SAFETY AND INSTRUCTION MANUAL

PLEASE READ CAREFULLY

\*Subject to registering your Extended Guarantee online at [www.towerhousewares.co.uk](http://www.towerhousewares.co.uk).



## Towerbrand

GREAT BRITISH DESIGN, INNOVATION  
AND EXCELLENCE SINCE 1912

Since the turn of the 20th century, Tower has been designing, developing and manufacturing housewares and small appliances used by millions of households throughout the UK and beyond. During the 1960s, the rise in popularity of pressure cooking saw Tower become the UK's largest producer of pressure cookers, right through into the late 1980s. In recent years the Tower brand has been reborn with an exciting and varied range of housewares and electrical appliances that have quickly reinstated the brand's richly deserved status as a household name.

# TOWER

Visit

[www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)

for more fantastic products.

Thank you for purchasing this appliance from the Tower range.

Please read this manual carefully **BEFORE** using the appliance for your own safety.

It has been designed to provide many years of trouble-free use.

**There are many benefits to using a Tower Carpet Washer:**

- 600W Powerful motor.
- Dirty and clean water tanks.
- 6 Metre power cord.
- Sucks up spills, refreshes and neutralises lingering pet odours and washes carpets with ease.
- Lightweight design.
- Includes 250ml carpet cleaning shampoo.

## Contents:

1. **Specifications**  
Components and structure
2. **Technical Data**
3. **Important Safety Information**
4. **Before First Use**
5. **Using your Appliance**
6. **Troubleshooting**
7. **Recycling**
8. **Cleaning & Care**
9. **Wiring Safety**
10. **Warranty Information**

See back page for Customer Service Information.

**Call us first, we can help.**

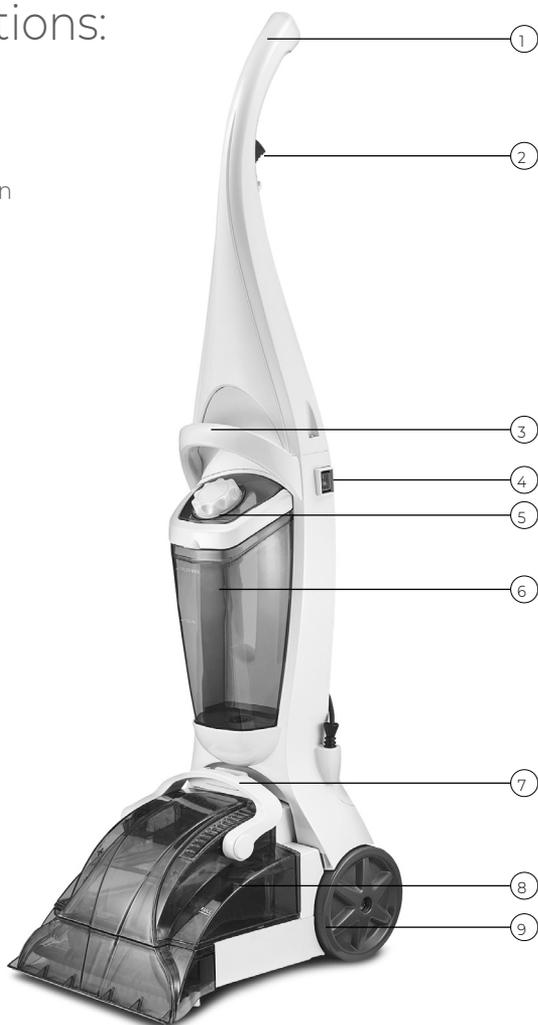
With advice, spares and returns.

Visit our website: [towerhousewares.co.uk](http://towerhousewares.co.uk) Call: +44 (0)333 220 6066  
(8.30am to 6.00pm Monday-Friday)

# 1 - Specifications:

**This box contains:**

- Instruction Manual
- Carpet Washer
- 2 x Crosshead Screws
- Carpet Cleaning Solution



## Structure of your appliance:

- |                      |                     |
|----------------------|---------------------|
| 1. Handle            | 6. Clean Water Tank |
| 2. Trigger           | 7. Floorhead Handle |
| 3. Water tank handle | 8. Dirty Water Tank |
| 4. On/Off switch     | 9. Wheels           |
| 5. Water tank cap    |                     |

## 2 - Technical Data:

Description:	XP10 Carpet Washer
Model:	T146000
Voltage:	230V
Frequency:	50Hz
Product Power:	600W
Protection Class:	IPX4

### Documentation

We declare that this product conforms to the following product legislation in accordance with the following directive(s):

2014/30/EU	Electromagnetic Compatibility Directive.
2014/35/EU	Low Voltage Directive.
2011/65/EU	Restriction of Hazardous Substances Directive.
2009/125/EC	Eco-Design of Energy Related Products.

RK Wholesale LTD Quality Assurance, United Kingdom.

Should you encounter problems or require a replacement part, contact the Tower Customer Support Team: **+44 (0) 333 220 6066**.

Some spare parts may be ordered from the Tower website.  
Your warranty becomes void should you decide to use non Tower spare parts.  
Spare parts can be purchased from **[www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)**

### Guarantee for spare parts:

The spares and accessories are guaranteed for 1 year from date of purchase.  
The main body and housing are guaranteed for the extended free warranty subject to registration.  
If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase within 12 months from the date of purchase.  
Refund or replacement is at the discretion of the retailer.

### 3 - Important Safety Information:

Please read these notes carefully BEFORE using your Tower appliance

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer, its service agent or a similarly qualified person.
- DO NOT let the cord hang over the edge of a table or counter or let it come into contact with any hot surfaces.
- DO NOT carry the appliance by the power cord.
- DO NOT use any extension cord with this appliance.
- DO NOT pull the plug out by the cord as this may damage the plug and/or the cable.
- Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- Switch off and unplug before fitting or removing tools/ attachments, after use and before cleaning.
- Close supervision is necessary when any appliance is used by or near children.
- Children should not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Cleaning and user maintenance should not be undertaken by children without supervision.
- Take care when any appliance is used near pets.

- Not suitable for carpets with long fibres as the bristles will damage the fibres.
- Keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibres.
- DO NOT use this product for anything other than its intended use.
- DO NOT immerse cords, plugs or any part of the appliance in water or any other liquid.
- This appliance is for household use only.
- DO NOT use the appliance outdoors.
- Keep hair, loose clothing, fingers and all body parts away from moving parts.
- DO NOT use to pick up flammable liquids such as gasoline or use in an area where they might be present.
- DO NOT use the appliance without the dust container filter in place.
- DO NOT pick up anything that is burning or smoking such as cigarettes, matches or hot ashes.
- Use extra care when cleaning on stairs.
- Use only manufacturer's recommended accessories.
- DO NOT pull cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- DO NOT run vacuum cleaner over the cord. Keep cord away from heated surfaces.
- This product is fitted with a thermal cut-out, which will activate if the motor overheats due to blocked air inlets. If the appliance cuts out, allow it to cool for 1 hour, then empty the dust container and clean all of the filters.
- In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team:  
**+44 (0) 333 220 6066**

## 4 - Before First Use

Read all instructions and safety information carefully before first use. Please retain this information for future reference.

1. Remove the product from the box.
2. Remove any packaging from the product.
3. Please retain all packaging until you have checked and counted all the parts and the contents against the parts list.
4. Assemble the unit, as instructed below.
5. Prepare the carpet. To do this, remove as much furniture from the room as possible. Alternatively, cover any furniture in the surrounding area with a protective cover or cloth.
6. Vacuum the carpet thoroughly.
7. Test a small area of the carpet for colour fastness. To do this, dampen a cloth with the included carpet cleaning solution, rub it gently over the small test area and check for any colour bleeding. If the cloth remains clean and there is no colour bleeding, the carpet is safe to clean.
8. Dispose of the packaging in a responsible manner.

## 5 - Using Your Appliance

### Assembly :

1. To use the unit, begin by assembling it. To do this, begin by setting it in an upright position
2. Once the appliance is upright, place the handle firmly onto the main body, ensuring the cord clip is on the same side as the mains cord hooks. The handle is correctly installed when both the cord clip and the cord hook are facing towards the back of the unit.
3. Once the handle is affixed to the unit, drive one of the 2 included crosshead screws into the corresponding holes on either side of the handle and tighten them using a screwdriver. Be careful not to overtighten the screws, as this could cause damage to the unit.

### Filling the Clean Water Tank:

WARNING! ALWAYS fill the clean water tank before attempting to operate the unit.

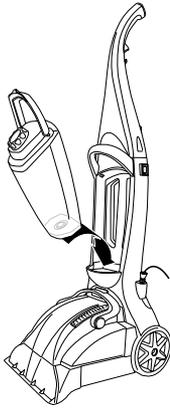
1. Once the unit has been assembled, fill the clean water tank to begin using it.
2. To fill the clean water tank, begin by unplugging the unit from the mains. When the unit has been unplugged from the mains, firmly grip the water tank and pull the water tank handle forwards and upwards to unlock it. Once the tank handle has been unlocked, tilt the tank away from the main body of the unit until it detaches.
3. Once the clean water tank has been detached from the unit, unscrew the cap by turning it counter-clockwise, and add in the included carpet cleaning solution. Be careful to observe the instructions and measurements detailed on the bottle when pouring the cleaning solution into the tank.

**Note:** The included carpet cleaning solution can be replaced with any low-foaming carpet cleaning solutions available in the market.

4. Once the carpet cleaning solution has been measured out and added to the water tank, top up the remainder of the tank with warm tap water. When the tank is full, replace the tank cap and turn it clockwise to tighten it and secure it into place.

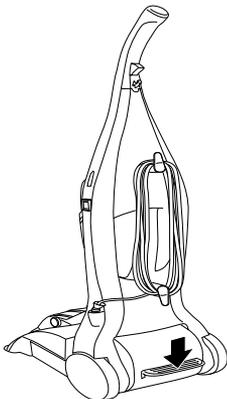
**Note:** The water tank's maximum working capacity is 1.8 litres.

5. When the tank has been filled and securely closed up with the safety cap, push it back into position inside the main body of the unit and secure it by pushing the handle downwards until it clicks into place.



#### Using the Appliance:

1. When the water tank has been filled, plug the unit into an active mains socket, ensuring the socket switch is turned to the ON position.
2. Once the unit is plugged in, turn it on by flicking the On/Off switch to the On position.
3. Once the unit is turned on, press down on the handle release pedal to lower the floorhead into position. The unit is now ready for carpet cleaning.



4. To clean a carpet, press down on the trigger on the handle of the unit, and pull the unit slowly backwards across the area to be cleaned. Try to use a steady, gentle back and forth motion.
5. Repeat this process as many times as necessary until the relevant area of carpet is cleaned, then move on to a different area, as required.

#### **Tips for Carpet Cleaning:**

1. Grip the carpet cleaner by the carrying handle when lifting it or moving it to another section of carpet.
2. Avoid making the carpet too wet, as this could damage the fibres or create mould or mildew underneath them. Try not to use more than two squirts of solution for each area of carpet – use mostly dry passes when cleaning.
3. Always work from back to front while cleaning a carpet, to avoid stepping on any wet areas.
4. Allow time for the carpet to dry off after cleaning. Avoid walking on a freshly cleaned carpet until it is fully clean.
5. Open a window or use a fan or dehumidifier to help a freshly cleaned carpet dry out faster and prevent the growth of mould or mildew.
6. Vacuum the carpet thoroughly after it has dried.
7. Wipe any cleaning solution residue from woodwork or furniture after cleaning, to prevent it from damaging or staining these surfaces.



#### **SAFETY INFORMATION FOR THE INCLUDED CARPET CLEANING SOLUTION**

- Only for use with Tower carpet cleaners.
- Keep out of the reach of children.
- Causes serious eye irritation.
- Harmful to aquatic life with long lasting effects.
- Avoid release to the environment.
- IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical advice.
- Dispose of container in accordance with national regulations.

## 6 - Troubleshooting

Problem	Possible Solution
The carpet cleaner will not work	Ensure the carpet cleaner is plugged into a mains socket and that the socket switch is turned to the ON position.  If the unit will still not run, contact a qualified service person or our Customer Support team.
The suction power is weak while cleaning.	The water tank may be full, or the filters may require cleaning. Empty the water tank and clean the filters, as detailed in the 'Cleaning and Care' section of this instruction manual.  Ensure the water tank is correctly installed and secured into place within the main body of the unit.
The unit will not dispense cleaning solution when the trigger is pressed.	Ensure the water tank is full. If necessary, fill the water tank as detailed in the 'Filling the Water Tank' section of this instruction manual.  Ensure the water tank is correctly installed and secured into place within the main body of the unit.
The motor is making an unusual sound	The water tank is full. Empty the water tank as detailed in the 'Cleaning and Care' section of this instruction manual.

## 7 - Recycling

### DISPOSAL OF THE UNIT

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) or [www.recyclenow.co.uk](http://www.recyclenow.co.uk) for access to information about the recycling of electrical items.

Please visit [www.weeeireland.ie](http://www.weeeireland.ie) for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill.

Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.



## 8 - Cleaning & Care

**Note:** Ensure the carpet cleaner is turned off and unplugged from the mains before carrying out any cleaning or maintenance.

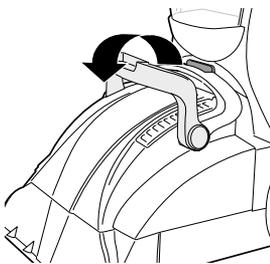
### Cleaning the Unit:

1. Clean the unit and accessories with a soft, damp cloth and allow it to dry fully before attempting to use it again.
2. Do not use any harsh cleaners or chemicals with the unit, as this may cause damage to the outer surfaces.

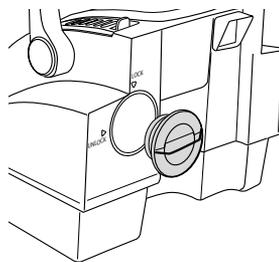
**CAUTION!** DO NOT allow water to enter any part of the unit other than the water tank, as this could cause damage to the internal components.

### Emptying the Water Tank:

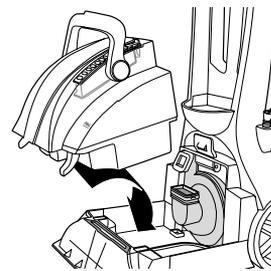
1. This unit is equipped with an automatic shut-off device, which prevents the carpet cleaner from picking up more water than the water tank can hold. The dirty water tank will need emptying when the motor gives off a high-pitched sound, the float inside the water tank has risen to the surface, or when dirty cleaning solution can no longer be seen through the water tank lid. When this occurs, follow the steps below to empty and refresh the unit's water tank.
2. To remove the dirty water tank from the carpet cleaner, firmly grip it and pull back on the tab on the main body of the unit to release the water tank handle. Once the tank handle has been unlocked, tilt the tank away from the main body of the unit until it detaches.
3. When the water tank has been detached from the unit, unscrew the cap by turning it counter-clockwise. Once the cap has been removed, empty the water tank. When the tank is empty, replace the tank cap and turn it clockwise to tighten it and secure it into place.
4. When the tank has been emptied and securely closed up with the safety cap, push it back into position inside the main body of the unit and secure it by pushing the handle downwards and into the locking tab until it clicks into place.
5. The unit is now ready for normal use.



Step 1



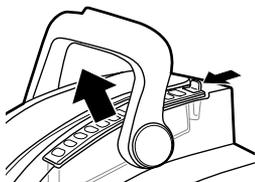
Step 2



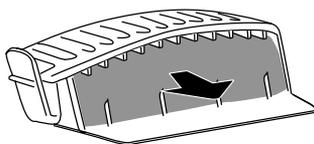
Step 3

### Cleaning The Filters:

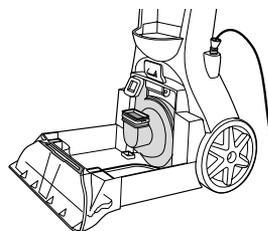
1. This unit is equipped with detachable exhaust and motor filters. These filters should be periodically cleaned to ensure optimal operation.
2. To clean the exhaust and motor filters, begin by detaching the water tank from the unit, as instructed in the section above.
3. When the water tank has been detached from the unit, open it and retrieve the exhaust filter from inside.
4. Once the exhaust filter has been removed from the tank, rinse it under warm running water and leave it to dry thoroughly. Take care to ensure the filter is fully cleaned before replacing it into the unit.
5. When the exhaust filter is fully dry, place it back into its housing and insert it back into the water tank.
6. When the exhaust filter has been replaced into the unit, pull the motor filter out from inside the water tank and repeat the steps above to clean it. Take care to ensure the filter is fully clean before replacing it into the unit.
7. Once both filters have been replaced, push the tank back into position inside the main body of the unit and secure it by pushing the handle downwards until it clicks into place.
8. The unit is now ready for normal use.



Step 1



Step 2



Step 3

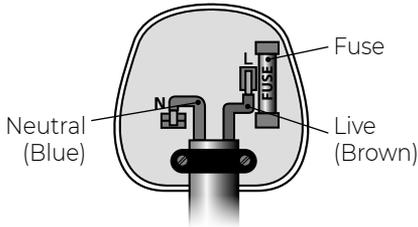
### Storing the Appliance:

**Note:** Before storing the carpet washer, unplug it from the mains and ensure all parts are completely dry.

**WARNING!** DO NOT store the carpet cleaner with cleaning solution or dirty water inside the water tank. ALWAYS empty and clean the water tank prior to storing the unit.

Store the appliance in a cool, dry place, preferably inside its original packaging, and out of the reach of children.

## 9 - Wiring Safety for UK Use Only



### IMPORTANT

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are coloured in accordance with the following code:

Blue neutral [N] Brown live [L]

### Plug Fitting Details (Where Applicable).

The wire coloured blue is the neutral and must be connected to the terminal marked [N] or coloured black. The wire coloured brown is the live wire and must be connected to the terminal marked [L] or coloured red. On no account must either the brown or the blue wire be connected to the [EARTH] terminal .

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

### Non-Rewireable Mains Plug.

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug – disconnect it from the mains – and then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

### WARNING:

This appliance is double insulated.  
Do not connect any wire to the earth terminal.

## 10 - Warranty

**3\*** | YEAR  
GUARANTEE



**GREAT BRITISH**  
DESIGN SINCE 1912

As a thank you for purchasing one of our fantastic products, we are offering you an extra 2 years peace of mind in addition to your 1 year guarantee.

To receive your extra 2 year guarantee, register your appliance online within 28 days of purchase by visiting [www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)



This product is guaranteed for 12 months from the date of original purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase. Refund or replacement is at the discretion of the retailer.

### The Following Conditions Apply:

- The product must be returned to the retailer with proof of purchase or a receipt.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, damage, misuse or consumable parts.
- Tower has limited liability for incidental or consequential loss or damage.

This guarantee is valid in the UK and Eire only.

The standard one year guarantee is only extended to the maximum available for each particular product upon registration of the product within 28 days of purchase. If you do not register the product with us within the 28 day period, your product is guaranteed for 1 year only.

To validate your extended warranty, please visit [www.towerhousewares.co.uk](http://www.towerhousewares.co.uk) and register with us online.

Please note that length of extended warranty offered is dependent on product type and that each qualifying product needs to be registered individually in order to extend its warranty past the standard 1 year. Extended warranty is only valid with proof of purchase or receipt.

# TOWER®

*over 100 YEARS of quality*

## *thank you!*

We hope you enjoy your appliance for many years. As a thank you for purchasing one of our fantastic products, we are offering you an extra 2 years peace of mind.

\*To receive your extra 2 years guarantee, register your appliance online within 28 days of purchase by visiting:

**[www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)**

Should you have a problem with your appliance, or need any spare parts, please call our Customer Support Team on:

**+44 (0) 333 220 6066**

Your warranty becomes void should you decide to use non Tower spare parts.  
Spare parts can be purchased from  
**[www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)**

